

**For Immediate Release**

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**MILLCARE ANNOUNCES TOM WARD AS NEW  
DIRECTOR OF FRANCHISE OPERATIONS**

**LaGRANGE, Ga. – Nov. 3, 2005** – MilliCare, a leading provider of commercial textile and carpet care services, has appointed Tom Ward as its new director of franchise operations. Ward, who has 30 years of experience in operations, manufacturing, sales and marketing with Milliken & Co., will help drive and oversee business opportunities for MilliCare's more than 80 franchise locations across the U.S. and internationally.

After earning a bachelor's in physics from Davis & Elkins College in West Virginia and a master's in nuclear power management from Georgia Tech, Tom began his career at Milliken. He spent the majority of his time in the floorcovering business – both commercial and residential – before joining MilliCare.

Tom also has extensive international experience, having held manufacturing, operations and sales positions for Milliken Carpet in Canada. He served as national sales manager for Milliken's area rug business before moving on to his most recent role as director of daily development for the company's floorcovering division, helping bring that group's new ideas to the commercial market.

"Tom has proven through his career accolades and industry knowledge that he's ready to lead the MilliCare franchise operations in continued growth and success," said Michael McDonald, MilliCare business manager. "We're excited to have him on our team and know that he'll bring great value to the MilliCare network."

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New MilliCare Director Tom Ward/add one

**About MilliCare**

MilliCare provides textile and carpet cleaning services internationally for Fortune 500 companies, government agencies, airports, hotels and other public places. MilliCare provides facility managers with the products, services and knowledge they need to implement long-term maintenance plans that increase operational efficiencies and prolong the life-cycles of textiles and carpet. The company's global network of more than 80 franchise partners consists of an integrated team of cleaning, manufacturing, retailing and other business professionals. For more information, please visit [www.millicare.com](http://www.millicare.com).

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