

YOU CHOOSE IT. WE'LL CLEAN IT.

How MilliCare Complies with Carpet Manufacturer's Maintenance Recommendations

facts:

Interface Recommendations

Comprehensive Maintenance Plan: An effective maintenance program consists of five key elements:

Preventative Maintenance – Containing the soil entering the building using walk-off mats at entrances. This includes outside matting, inside matting and mats at certain other high traffic interior areas.

Vacuuming - Regular vacuuming is the single most important part of a maintenance program. Vacuuming is designed to remove dry soil matter.

Spot and Spill Removal – Quick response to spills is the key. The faster spills are dealt with the less chance that it will leave a stain.

Interim Cleaning – Several different methods can be utilized. If used regularly, interim cleaning can prolong the need for restorative cleaning.

Restorative Cleaning – Deep cleaning designed to remove trapped soils. Hot water extraction is the most effective method and the only restorative method recommended by Interface & Bentley Prince Street.

Interim Cleaning: Dry Extraction

The low moisture dry extraction method is a safe, easy, and effective method for handling maintenance on a regular basis. The procedure uses a moist compound (powder) that does not leave the carpet wet and allows for immediate access and traffic once the procedure is complete.

Follow this process for dry extraction: Thoroughly vacuum the carpet. Spread extraction compound on the carpet and then agitate using a low moisture applicator with counter rotating brushes to gently brush the moist compound into the fiber, dislodging and dispersing accumulated soil. Allow 30 minutes for drying before thoroughly vacuuming compound and soil from the (source: Interface Maintenance Specification Guide)

MilliCare

- ✓ A MilliCare provider will meet with you, assess your traffic patterns and amount of traffic and design a plan that will optimize the carpet's appearance, life expectancy and assure a healthy indoor environment.

MilliCare providers have a wide range of entry way products available to trap and hold soil.

- ✓ MilliCare dry carpet cleaning system is a low moisture, dry extraction method certified by the CRI Seal of Approval program. (see below)

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Hot Water Extraction: Hot water extraction is an effective method for removing heavy soil and residue from carpeting. Start by applying a detergent pre-spray appropriate for carpet using an electric or pump type sprayer. The application should be over the entire carpeted surface not just the traffic lanes. Agitate the pre-spray with a dual brush counter-rotating low moisture applicator. Allow 10 minutes of dwell time. Using only clean water in the extractor, thoroughly rinse the carpet. (source: Interface Maintenance Specification Guide)

Cleaning Solutions: Interface brand carpets can be maintained using a number of widely recognized and readily available carpet cleaning agents. Some cleaners have actually earned the Carpet & Rug Institute's Seal of Approval. For a list of these certified cleaning solutions see the CRI website at www.carpet-rug.org. Always follow the manufacturer's recommended guidelines for using any cleaning solution

MilliCare

✓ MilliCare provides hot water extraction following the steps listed by Interface, if needed. Our experience shows that in most cases the MilliCare system is the only deep cleaning necessary.*

✓ MilliCare's cleaning solutions are certified by the CRI's Seal of Approval program as being safe and effective on nylon carpet.

In addition, MilliCare dry carpet cleaning process provides the following benefits:

- MilliCare can help contribute on a number of LEED EBOM certification categories: Water Efficiency, Energy and Atmosphere, Materials and Resources, and Indoor Environmental Quality
- Reduces the use of water and electricity in your facility
- MilliCare uses Green Seal certified products
- MilliCare meets or exceeds all Carpet & Rug Institute (CRI) standards
- MilliCare products are WoolSafe approved
- MilliCare can also provide a wide range of entry protection systems

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